

CORONAVIRUS ASSESSMENT SERVICE – CHURCH VIEW PRIMARY CARE CENTRE, NANTWICH

The GP practices in Nantwich, Audlem and Wrenbury are working together to support the treatment of patients who have Coronavirus (Covid-19) symptoms locally.

One of the challenges is being able to assess patients with suspected Coronavirus in a safe, effective way which prevents spread of the virus to unaffected members of the population.

Most people will be assessed via the NHS 111 service and this should still be the first port of call for those with Coronavirus symptoms or those who are unsure, and many patients will be able to look after themselves at home following self-care advice and with support from NHS 111.

A proportion of these people will require a face to face assessment to ensure their safety and suitability for either staying at home or escalation to hospital care.

We have created a designated assessment centre area within the Church View Primary Care Centre for this purpose. Some people are calling these areas 'Hot Hubs' or 'Hot Zones'.

Many simple assessments can be conducted in the car park via a "drive through" assessment where basic observations and assessment can be made supported by a follow-up telephone consultation to enable decision making about whether it is suitable to stay at home or whether more support is needed.

An area of the car park has been cordoned off and a temporary facility erected for this purpose. This will be visible now in the car park adjacent to Church View (see picture).

These aren't walk in clinics. This is an appointment only service and people will be booked in by clinicians after discussion on the telephone or by video consultation when needed. This is in order to maintain safety of both the public and clinicians so please respect this process and keep your distance unless directed to attend.

We will not be testing for Covid-19

If directed by NHS 111 online (or by telephone) people should contact, but not visit, their GP practice. Instructions will be given on the process and how to access the area during their consultation if it is needed.

When people arrive they will be asked to wait in their cars in a designated parking area, and then will be seen on a one-in, one-out basis. This way we hope to minimise the risk to both patients and staff.

If you are vulnerable because of a long-term condition:

You should:

- Self-isolate at home
- Use the [111 online service](#) if you develop a high temperature or continuous cough - only call 111 if you're unable to get help online
- Call your GP if you are advised to

You should not

- Visit your GP surgery
- Go to A&E

For real-time information on Covid-19/Coronavirus visit
<https://www.nhs.uk/conditions/coronavirus-covid-19/>

